

Warranty



REGISTER YOUR PRODUCT BELOW

Only at Cold-Case Radiators® will you see not only a Lifetime Warranty, but also a 60 Day COOL Guarantee. If your Cold-Case Radiator® doesn't keep your car or truck cooler than your previous radiator, send it back for a refund.

Please check your purchase for defects and to verify you received the correct parts before installation. If there is a discrepancy contact our offices and provide a copy of your receipt as well as pictures of the damaged or wrong components before installation. If installation of damaged or wrong parts as began you assume ownership and replacement is at the discretion of Cold Case Radiators. All radiators manufactured by Cold Case are guaranteed to be free from material and workmanship defects for the lifetime of the radiator. Cold Case's 60 Day Cool Guarantee applies.

To activate your warranty, the purchaser must register the purchased product on the Cold Case website. Failure to register the product will void the warranty.

Modifying the design or function, or subjecting this product to abuse, misuse, mishandling or unauthorized repair voids all aspects of the warranty and return policy. This includes fastening fans or other elements to the radiator core. Cold Case reserves the right to deem custom mounts as voidable.

To submit a warranty claim, you must obtain a return authorization by filling out the form on our website, e-mailing, or calling our offices. Once received and inspected, we reserve the option to repair or replace the radiator.

Cold Case also reserves the right to replace any product that has been discontinued from its product line with a new product of comparable value and functionality. If a radiator of comparable value and

functionality is not available, Cold Case may offer an upgraded model and require the customer to pay the difference in price between the radiator originally purchased and the current retail price of the radiator being substituted. For warranty to be considered a copy of your original receipt must be supplied. All return and replacement shipping costs are the responsibility of the purchaser. Radiators must be clean and flushed before shipping back. Under no circumstances will Cold Case perform call tags or reimburse for shipping costs of any radiators. In an effort to save the purchaser shipping expenses, you may be asked to supply detailed photos of the damaged part in lieu of having to ship the part back.

60 Day cool guarantee- If you install your radiator and feel it is not cooling your engine properly, contact Cold Case. A Cold Case staff member will try and diagnose possible reasons for the lack of performance. If a viable solution can't be proposed, Cold Case will accept the return of the radiator and a full refund (less shipping) will be sent. This process is only offered through Cold Case Radiators and not through our dealer network unless the resolution is refund. In which case Cold Case will authorize the return to the dealer for refund.

This warranty is not transferable or assignable. Any and all costs to remove and/or replace a warranted product are not covered by this warranty, including the shipment to and from Cold Case for the replacement.

In addition, loss of vehicle, rentals and/or towing expenses are not covered. Other than the warranty described above, all Cold Case products are sold "AS IS" and no other warranty is implied. At any time, the terms of this warranty are severable.

Cold Case recommends performing a complete flush of the cooling system before filling the system with green pre mixed 50/50 coolant. Failing to do so may void the warranty. Installation and filling radiator with coolant deems acceptance of the product. It is the owner's responsibility to mock and test fit before installing in the vehicle.

*** Proof of purchase is required for any warranty claim. ***